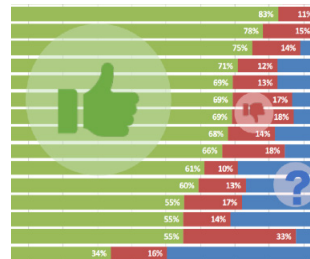




## Member Satisfaction Survey

The results are in and Health-ISAC has a Net Promoter Score (NPS) of 77, which is considered excellent. For reference, Amazon's NPS is 62; and Starbucks' NPS is 77. The First Annual Health-ISAC Member Satisfaction Survey, which was conducted from April 25 – May 13, 2022 revealed Health-ISAC Membership recognizes a very high level of value over the entire range of Health-ISAC offerings with an average "total value" score of 76% out of 100%

### Net Promoter Score



**View Survey Results Here:**

<https://h-isac.org/2022-health-isac-member-satisfaction-survey-results/>

## Fall Americas Route to Security Summit



**Tires checked, tank full, bags packed; off we go!**

In-person sessions start on Tuesday, December 6th with working group and committee meetings, followed by the Member Meeting and then the ever popular small group Member Round Table discussions featuring topics from insider threats to vulnerability disclosure experiences.

Use the app to stay up to date with the Summit. Search the App Store for "Health-ISAC Summits." All attendees, both in person and virtual, will have access to recorded sessions through the end of January. Let's hit the road!

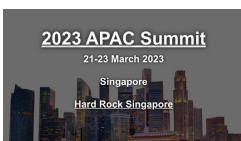
## Looking ahead to 2023

Here are some dates to save for next year's not-to-miss global Summits.

More information on the Summits below can be found here:

<https://h-isac.org/events/#UpcomingSummits>

### APAC



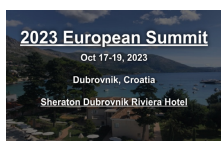
The APAC Summit agenda is being planned and potential speakers should submit a topic. Call for papers closes soon.

### Spring Americas



Agenda topics are currently being accepted for the Spring Americas Summit.

### European



Save the Date!

### Fall Americas



Save the Date!

## Top Health Related Cyber and Physical Events for December

[Ransomware on Healthcare Organizations Cost Global Economy \\$92 Billion](#)

[Chinese Hackers Using 42,000 Imposter Domains in Massive Phishing Attack Campaign](#)

[New Healthcare Privacy Challenges As Online Data Tracking Sharing Methods Evolve](#)

[War Wake-up Call Spurs EU to Boost Cyber, Army Mobility](#)

[Advanced Threat Predictions for 2023](#)

[Microsoft Warns of Uptick in Hackers Leveraging Publicly Disclosed 0-Day Vulnerabilities](#)

[Aveanna Healthcare Data Breach Could Cost Firm More than \\$1M](#)

[Extortion fears After Hacker Stole Patient Files From Dutch Mental Health Clinics](#)

[HHS Partners with Health Systems on National Patient Safety Alliance](#)

[Peters Investigative Report Shows DHS and FBI Are Not Adequately Addressing Domestic Terror Threat](#)

Health-ISAC is pleased to publish a monthly newsletter designed to bring events and other important ISAC news to your attention. If there is something you would like to see included, please email: [contact@h-isac.org](mailto:contact@h-isac.org)



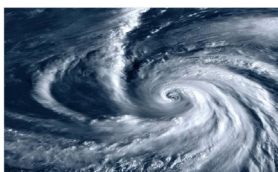
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## Health-ISAC's Threat Operations Center Staff Prove Resilient During Hurricane Ian

While Hurricane Ian was cutting across central Florida on September 29, Mandiant released a blog post at 9 am ET alerting the world they had found a vulnerability in VMWare that was actively being exploited by sophisticated threat actors. Health-ISAC held a Spotlight Webinar that afternoon with guests from Mandiant and Health-ISAC's Threat Intelligence Committee (TIC) to discuss the VMWare vulnerability, observations of active exploitations, and recommendations to mitigate the issue. Nearly 200 Health-ISAC members attended the live session.

Health-ISAC staff were literally in the hurricane while the session was being broadcast and had contingency plans in place in case anyone lost power and/or internet services during the presentation. Fortunately, the session went off without a hitch and despite unfortunate devastation in the Fort Myers area, our staff fared well from the storm.



AEI panel discussion with Health-ISAC's Director of Medical Device Security, Phil Englert.

**IOT SECURITY STANDARDS: WHERE SHOULD THE SECURITY LIE IN OUR NETWORKS?**

Link: <https://h-isac.org/iot-security-standards-where-should-the-security-lie-in-our-networks/>

## WORKSHOP IN CZECH REPUBLIC

### Health-ISAC Healthcare Cybersecurity Workshop Hosted by



Location: Prague, Czech Republic

Date: Thursday, 12 January, 2023

Time: 9:00 am - 4:30 pm CET

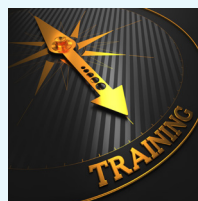
Registration Link: <https://h-isac.org/hisacevents/health-isac-healthcare-cybersecurity-workshop-hosted-by-msd/>

Join Health-ISAC and other stakeholders in the healthcare cybersecurity community to share, network, and learn.

#### Topics will cover:

- Threat Landscape
- Security Awareness
- Operational Technology
- NIS2 Directive
- Incident Response
- Information Sharing

## NEW EDUCATION COMMITTEE



### Calling All Cybersecurity Educators and Trainers

We need your unique point of view to help shape Health-ISAC's educational offerings for the future. Your thoughts and expertise will help on a broad range of topics: Leadership / Workforce Development, Healthcare Specific Cybersecurity College Courses, Certification, Micro-Credentialing, Mentorship, Internships, and all other related types of Educational pursuits.

Cybersecurity Education/Training Professionals interested in helping, please apply for a position on the Education Committee, simply email [contact@h-isac.org](mailto:contact@h-isac.org) for a follow-up discussion.

[Note: This committee is different from Health-ISAC's Cybersecurity Awareness and Training Working Group.]

## UPCOMING EVENTS

### December 13: Health-ISAC Navigator webinar

- *How to Use Zero Trust to Improve Your Healthcare Organization's Cybersecurity Posture - by Process Unity*

### December 20: Member Threat Briefing

Event Links available here: <https://h-isac.org/events/>

## NEW MEMBER TOOL



In 2023, Slack will replace Mattermost as Health-ISAC's Secure Chat platform with additional collaborative features.